



**MAYOR'S MESSAGE**

By: Richard H. Carr, Maumee Mayor

*Students Feel Safe Living In Maumee Due To Interaction With Police Officers*

**Maumee Residents:**

On two occasions, I was invited to talk with Maumee elementary school students about the duties and responsibilities of the Mayor. On each occasion, I turned the table and asked the students to give the answers. Both times, I was amazed at their excellent responses. At the end of each discussion, I asked them, "What is the most important responsibility?" and each time over 90 percent said, "Keeping our City safe." I then asked, "Do you feel safe living in Maumee and attending school?" Each time, 100 percent of the students answered, "Yes."

The students' response is a direct reflection on the interaction Maumee police officers have with youth in our community. Prior to starting school, most children have the opportunity to participate in Safety City, where the police officers develop a positive relationship with these young children. By the end of two weeks, the children understand that police officers in our City are there to help people. The interaction continues through elementary school with our officers going into the classrooms to teach and read to students. Last year, our Maumee Police School Resource Officers also began being in our elementary schools. They often greet the children coming to school in the morning, another positive experience, which results in children not being afraid or intimidated when they see a police officer.

The City of Maumee provides a full-time School Resource Officer in each of the middle school and high school. The reason for their presence is not because of trouble in the schools, but instead to continue to build relations with our youth of all ages. The officers walk the halls talking with students, eat lunch with students,

greet the students in the morning, teach and much more.

Maumee police regularly go to Rolf Park pool and walk around talking with children there, they have had kickball and cornhole tournaments with high school students, and they often stop to talk with children. At Halloween, they pass out candy to children.

All of this continued interaction creates a positive relationship between police and youth in our community. It also leads to a positive relationship with police in their adult lives. It also has resulted in our officers making many suggestions and the City along with the Maumee City Schools implementing numerous safety precautions in our schools.

Recently, there was a Maumee City Schools/City of Maumee forum on safety in schools. A United States Federal Court Judge was in the audience. Afterwards, he approached me and said, "Maumee really has it together." He was extremely impressed with the positive experiences children in our community have with our police and with safety programs in our schools.

The extensive relationship between our City government and the Maumee City Schools is not found in most other communities. Having a well-educated, well-trained police force with officers committed to having a positive impact on our community makes this interaction effective. Our current police chief has a student in the Maumee City Schools, and our past two police chiefs' children all attended and graduated from Maumee City Schools. There is a true commitment to having our children feel safe in our City and in our schools.

**Rich Carr**  
Maumee Mayor

**Available Now! City Of Maumee Utility Billing Offers New Payment Service For Residents**

The City has implemented Invoice Cloud, a new electronic billing and payment solution. Utility customers have easy access to view bills, make payments and more payment options. Online account access and payments were previously offered through multiple systems, but now customers can choose to pay with electronic check or a credit or debit card and the ability to pay by phone, email or text message with one convenient portal. Invoice Cloud will replace all previous payment options.

The new service brings a user-friendly online payment portal enabling customers to view and pay bills, schedule one-time payments, securely store payment information for later use, review up to 24 months of past bills (as they become available), and enroll in paperless billing. Email notifications are sent when the bill is ready to view, just before the due date and when a scheduled payment is pending. Creating an account is recommended, however, it is not necessary to view bills and make a payment.

The Pay by Phone option is available 24/7 and is a quick alternative for customers who may not be interested in going online. Customers can call 1-888-392-2439 anytime, enter

Online payments made easy! Scan the QR code.

WE ACCEPT:

POWERED BY: InvoiceCloud®

**Pay Your Bill Electronically**

- It's easy, safe and secure!
- Manage your account & pay bills anytime 24/7



PAY ONLINE: [www.maumee.org/](http://www.maumee.org/)  
PAY BY PHONE: 888-392-2439

their account number and follow prompts to make a payment or check account balance. Credit card payments will now be available exclusively with the online portal. With Pay by Text, customers can stay informed by receiving text notifications about their bill and additionally have the option to respond via text message to make a payment using their default payment method. Customers can enroll in Pay by Text when making an online payment or within their online account.

For those accounts already set up for Paperless Billing or for ACH, there is no action needed. Those settings will transfer to the new portal.

Need extra time to pay your bill? Avoid penalties and fees by setting up a Payment Plan through the online portal. Choose PayPal as a payment option and follow prompts.

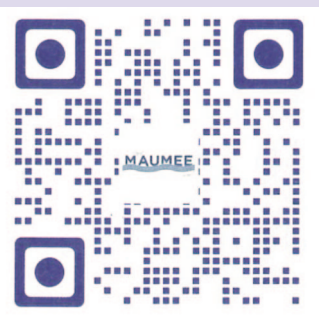
Did you know Utility Billing offers paperless billing? We also offer an ACH option for easy payment with no fee. Please visit [maumee.org](http://maumee.org) for more information.

*Tips On Refuse, Recycle And Yard Waste Bags*

- If you have an issue with your totes or yard waste bags, please report to Republic Services (800) 234-3429 or the City of Maumee Public Service Division. Due to the large volume of calls, you may not receive a response. The problem should be addressed after your report.
- The City of Maumee is working diligently with Republic Services to ensure that services are met in a timely manner. Staffing shortages have caused inconsistent delivery in service, and we are working to resolve.
- Toters should always be placed out before 7:00 a.m. on the day of pickup or the evening before. Toters can be placed on the end of the driveway (not in the street)

- opposite sides. Please make sure to keep away from mailboxes, basketball hoops, etc.
  - Furniture, TVs, mattresses, carpet, and other bulky items defined as "bulk items" require a "bulk tag." Tags can be purchased at Churchill's or Rite Aid in Maumee for \$15.00 for one or three for \$30.00. The tag must be attached and visible to the driver for pickup. To schedule a bulk item pickup, call Republic Services (800) 234-3429.
  - Please try to avoid getting furniture and mattresses wet if possible. Soaked bulk items make pickup exceedingly difficult for drivers and may delay pickup.
- Additional information and details can be found on the City of Maumee website.

**Commemorative Bench Program At Towpath Park In Maumee**



Scan This QR Code For More Information.



PRESORTED  
STANDARD  
U.S. POSTAGE  
**PAID**  
MAUMEE, OHIO  
Permit No. 157

The Mirror • 113 W. Wayne St. • Maumee, OH 43537-2150

POSTAL PATRON

# Future Benefits Of Construction Inconvenience: Balance

Construction in Maumee remains a frustration for many as weather cools through the fall of 2022. Old, aging infrastructure plagues many communities and Maumee is no exception. Orange barrels and lane reductions during construction, while absolutely necessary to ensure road worker as well as pedestrian and driver safety, also heighten driver annoyance especially if many drivers are simply using Conant Street in Uptown Maumee as a pass through to other destinations. Fortunately, street reconfiguration and reconstruction, that which we are experiencing in Uptown, are key components of the economic development process and will serve to provide other, more external benefits for our residents and visitors.

Traffic calming measures such as the ones being utilized in Uptown will likely frustrate drivers in the short term even after construction is complete as drivers become more familiar and comfortable with the "Road Diet" traffic calming measures being employed by the City. "Road or Street Diets," although popular and applauded by the United States Department of Transportation (USDOT) and many transportation

planners across the globe, are not intended to increase traffic speeds and the volume of vehicles a street can accommodate. To the contrary, operational and design changes associated with traffic calming measures such as is with the Conant Street "Road Diet" are just that, an intention to promote safety by reducing vehicle speeds and reducing vehicle-pedestrian, -bicycle, and -vehicle conflicts. Our streets should be truly considered part of the public "realm" in terms of pedestrian and commercial use, a balance of sorts. This means that the historical, pre-2021 Conant Street traffic congestion which typically lasted approximately 3 to 4 hours in each, non-weekend 24-hour period will likely remain when construction is complete, albeit at slower speeds and increased safety for children and adults while providing at least 175 new, on-street parking spaces in the Uptown area, which aids in sustaining customer base for our small businesses and increases property values, according to the USDOT.

Additionally, USDOT suggests that the benefits of Road Diets similar to Conant Street are vast.

**Benefits of Road Diet installations may include:**

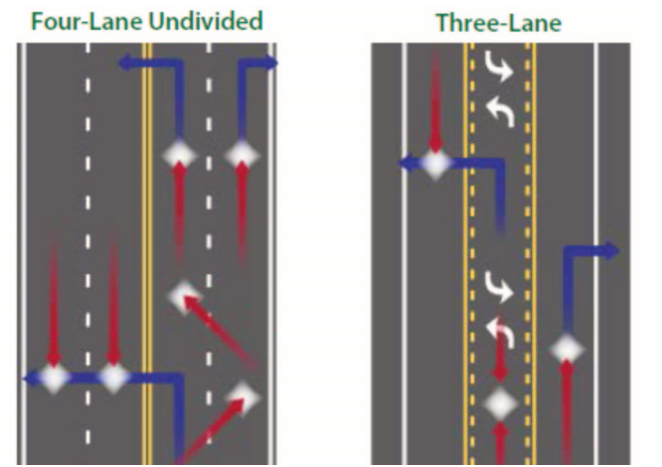
- Reduction of rear-end and left-turn crashes due to the dedicated left-turn lane.
- "Pedestrian injury severity increases as vehicle speed increases. The probability of pedestrians receiving fatal injuries when hit by a motor vehicle is 3.5 percent at 15 mph, 37 percent at 31 mph and 83 percent at 44 mph." (Litman, 1999)
- Reduced right-angle crashes as side street motorists cross three versus four travel lanes.
- Fewer lanes for pedestrians to cross.
- Opportunity to install pedestrian refuge islands, bicycle lanes, on-street parking or transit stops.
- Traffic calming and more consistent speeds. "Studies indicate a 19- to 47-percent reduction in overall crashes when a Road Diet is installed on a previously four-lane undivided facility as well as a decrease in crashes involving drivers under 35 years of age and over 65 years of age." (USDOT 2022)
- A more community-focused, Complete Streets environment that better accommodates the needs of all road users.

"On a four-lane undivided road, vehicle speeds can vary between travel lanes, and drivers frequently slow or change lanes due to slower

or stopped vehicles (e.g., vehicles stopped in the left lane waiting to turn left). Drivers may also weave in and out of the traffic lanes at high speeds. In contrast, on three-lane roads the vehicle speed differential is limited by the speed of the lead vehicle in the through lane, and through vehicles are separated from left-turning vehicles. Thus, Road Diets can reduce the vehicle speed differential and vehicle interactions, which can reduce the number and severity of vehicle-to-vehicle crashes. Reducing operating speed decreases crash severity when crashes do occur." (USDOT, 2022)

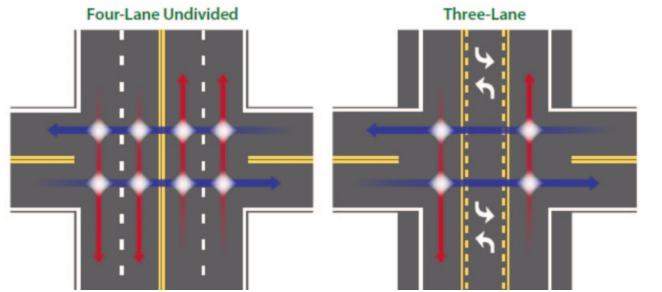
Achieving success with these types of projects must be reviewed and carefully considered through the lens of balancing competing expectations, those of pedestrians and motorists alike. In the end, it is truly about creating great economics of place. Let's continue to work together to support a community, and specifically an Uptown that accommodates the needs of individuals, families, businesses, and visitors alike, even if compromise is the result.

For more information, visit <https://highways.dot.gov/safety/other/road-diets/road-diet-informational-guide/2-why-consider-road-diet>.



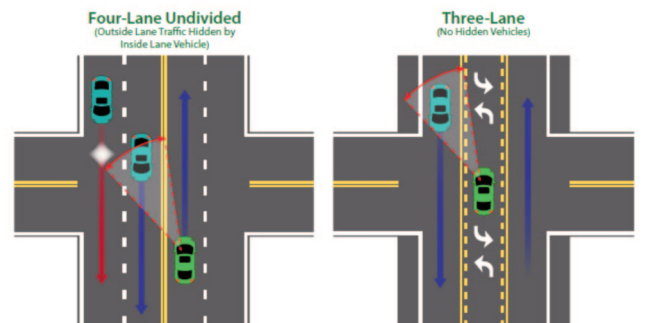
Mid-Block Conflict Points for Four-Lane Undivided Roadway and Three-Lane Cross Section.

These figures illustrate conflict points and safety issues related to turning movements for four-lane undivided roadways and three-lane cross sections.

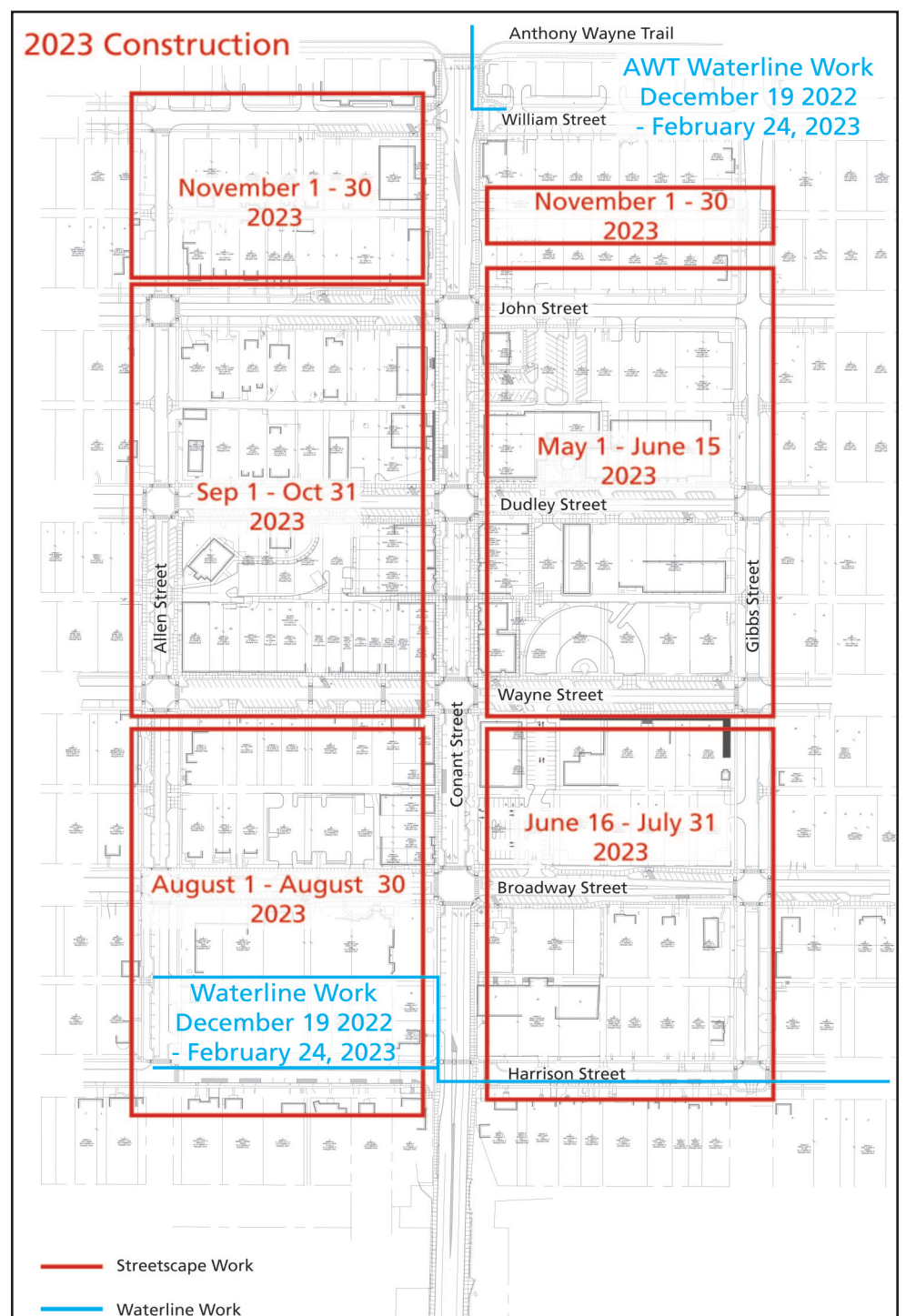
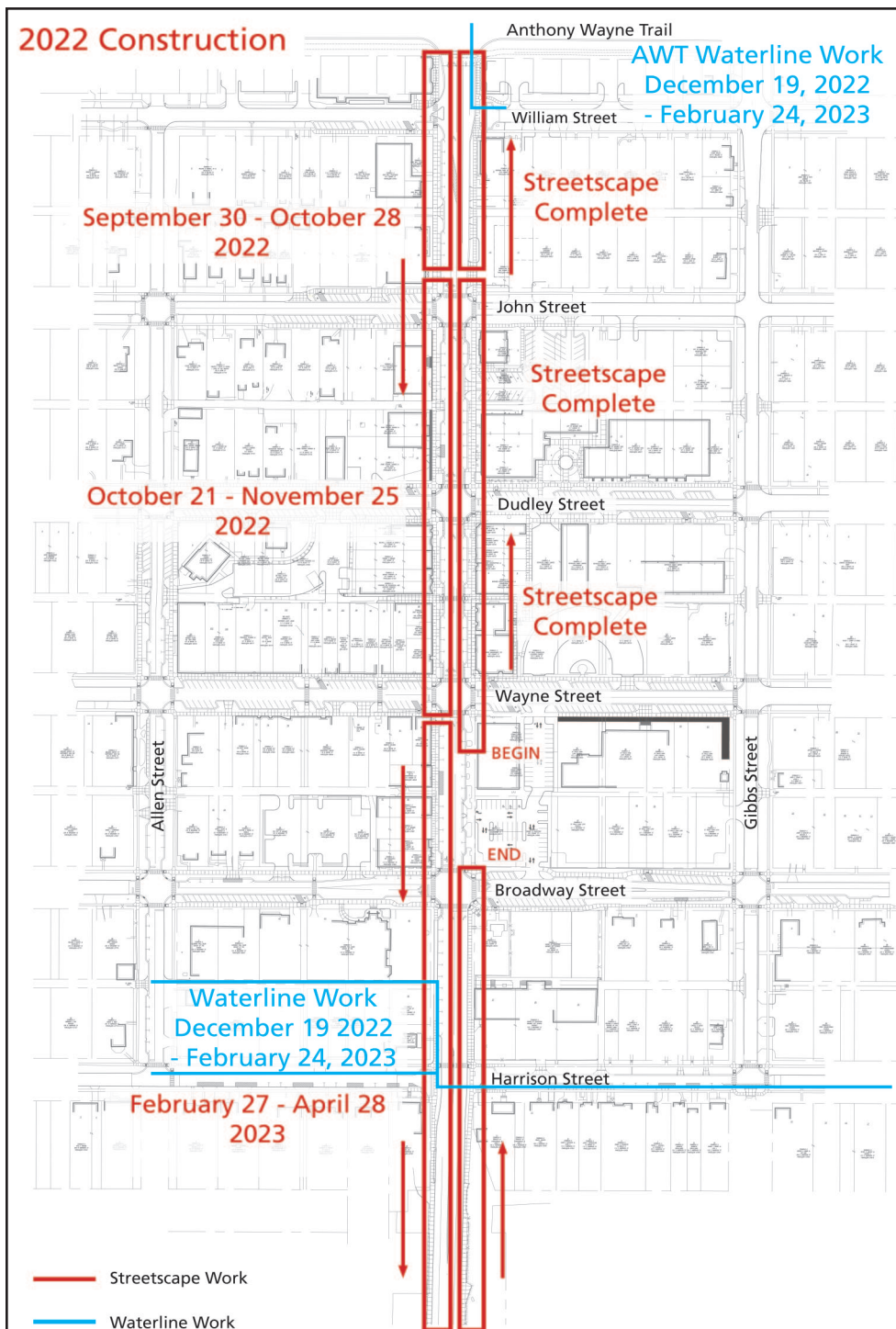


Crossing and Through Traffic Conflict Points at Intersections for a Four-Lane Undivided Roadway and a Three-Lane Cross Section.

(Graphics Adapted from Welch, 1999)



Major-Street Left-Turn Sight Distance for Four-Lane Undivided Roadway and Three-Lane Cross Section.



**Amended Construction Timeline – Contingent to weather conditions, supply chain issues, or other unforeseen construction delays.**

## COMMUNITY EVENTS CALENDAR

**Friday, October 21 from 4:00 to 5:00 p.m.**  
 Snapology: Monster Mania  
 Sunshine Studios

**Saturday, October 22 at 11:00 a.m.**  
 Dirt Race 5 and Spooktacular  
 Lucas County Recreation Center

**Thursday, October 27 from 4:00 to 7:00 p.m.**  
 Trunk or Treat  
 Appliance Center

**Saturday, October 29 from 1:00 to 5:00 p.m.**  
 Fall Family Fun Day (trunk or treat)  
 West Mews Parking Lot

**Monday, October 31 and Tuesday, November 1 from 5:00 to 9:00 p.m.**  
 Anthony Michael Hall  
 Maumee Indoor Theater

**Saturday, November 5 from 9:00 a.m. to noon.**  
 Snapology: The Science Superpowers  
 Ages 5-12 years old  
 Lucas County Recreation Center

**Saturday and Sunday, November 5-6 from 11:00 a.m. to 5:00 p.m.**  
 Fallen Timbers Art Festival  
 The Shops at Fallen Timbers

**Sunday, November 6 from 5:00 to 9:00 p.m.**  
 1st Homage Awards  
 Maumee Indoor Theater

**Tuesday, November 8 from 9:30 a.m. to 1:30 p.m.**  
 Maumee Chamber of Commerce  
 Business to Business Expo 2022  
 Parkway Plaza

**Saturday, November 12 at 8:30 a.m.**  
 Churchill's Half Marathon  
 The Shops at Fallen Timbers

**Friday, November 18 at 4:00 p.m.**  
 Snapology: Jedi Masters (inspired by *Star Wars*)  
 Ages 5-14  
 Sunshine Studios

**Saturday, November 26 from 9:00 a.m. to 4:00 p.m.**  
**Sunday, November 27 from 11:00 a.m. to 4:00 p.m.**  
 Crafts for Christmas  
 Lucas County Recreation Center

**Sunday, November 27 from 6:00 to 8:00 p.m.**  
 Maumee Uptown Business Association's  
 20th Annual Holiday Light Parade  
 & Holiday Hustle 5K Race  
 Uptown Maumee

**Saturday, December 3 from 10:00 a.m. to 4:00 p.m.**  
 Crafting Wishes Craft Show  
 Lucas County Recreation Center

**Friday, December 9 at 7:00 p.m.**  
 Maumee High School Basketball Court  
 Jim Robinson Sr., Court Dedication Ceremony  
 Maumee High School Basketball Court

### Storm Damage Collection

After a moderate storm:

- Crews will pick up storm damage from City trees within two (2) days.
- Disposal options for residents after a moderate storm include:

Ohio Compost – free service to residents of Maumee Republic yard waste bags – can be purchased at Churchill's or Rite Aid through Republic and picked up with your regular trash collection.

Hire a private tree maintenance company.  
 After a strong storm:

- Damage can be reported to the City of Maumee Public Service Division at (419) 897-7170.
- Debris must be at curb within seven days after the storm.
- Debris must be no more than 12 feet in length.

**A** October 17 - 21  
November 4 - 6

---

**B** October 17 - 21  
Oct. 31 - Nov. 4

**C** October 17 - 21  
November 14 - 18

---

**D** October 24 - 28  
November 21 - 23

**Final Citywide Cleanup: Nov. 28 – Dec. 2**

## Brush And Leaf Collection Dates Are Announced For 2022 Season

The 2022 leaf collection for Maumee residents will begin the week of October 17 in Districts A, B & C. The City is divided into four districts. If there is a significant drop prior to the posted schedule, the City may begin work earlier.

On-street parking and portable basketball hoops cause problems in collecting leaves. Please avoid parking on the street and move your basketball hoop to your driveway when your district is scheduled for collection.

During the leaf collection season, leaves, NOT grass or sticks, should be placed behind the curb or just off the edge of the pavement on uncurbed streets, within six feet of the pavement, in front of your own property, by the Sunday before the district's pickup week. Property owners must obtain another property owner's permission to deposit leaves on adjacent property. It may take two passes to pick up all the leaves. Do not place leaves on the pavement as they could block and plug sewers.

**District A:** October 17-21 and October 31-November 4.  
 The area between the Anthony Wayne Trail and the

Maumee River and WEST of Key St. through Uptown beyond I-475 and including the area WEST of Ford St. and SOUTH of Illinois Ave. to I-475 and N. Jerome Rd.

**District B:** October 17-21 and November 7-11.

The area between the Anthony Wayne Trail and the Maumee River EAST of Key St. to the city limits at the Ohio Turnpike

**District C:** October 17-21 and November 14-18.

The triangle area NORTH of the Anthony Wayne Trail, EAST of Key St., and to the city limits at the Ohio Turnpike.

**District D:** October 24-28 and November 21-23.

The area NORTH of the Anthony Wayne Trail, WEST of Key St., EAST of I-475 and SOUTH of the Ohio Turnpike, not including the area WEST of Ford St. and SOUTH of Illinois Ave. to I-475.

Final Citywide Cleanup November 28 - December 2.

- All dates are approximate and subject to change.
- Leaves put out after final cleanup will not be picked up and the homeowner will be responsible for removal.

## City Of Maumee Charter Changes Proposal

*Please note that the proposed changes to the City's Charter are not a Tax Levy and will NOT increase your taxes.*

On the November 8 ballot you will be asked to consider amendments to the Maumee City Charter. Section 7 of Article XVIII of the Ohio Constitution provides that "any municipality may frame and adopt or amend a charter for its government and may, subject to the provisions of Section 3 of this article, exercise thereunder all powers of local self-government." A Municipal Charter is a legal document that establishes how a municipality is organized and oper-

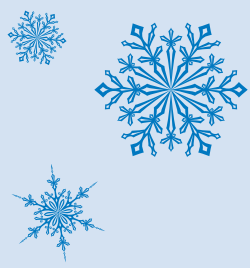
ates, and it is often described as a constitution for a municipality. The Charter is our City's constitution. It defines how the City of Maumee is organized and how it functions and can only be changed by a vote of Maumee citizens. Maumee's first Charter was approved by the voters in 1951, and throughout the years, revisions have been made, with the last revisions being approved by the voters in 2006.

In 2021, Maumee City Council determined that our Charter needed to be reviewed, as most communities review their charters at least every 10 years. The Maumee Charter Review

Commission met over the course of 2021 and 2022 to review each section of the charter.

The proposed Charter Amendments were presented to City Council by the Charter Review Commission and City Council unanimously adopted Ordinance 027-2022, on July 18, 2022, which approved the submission of the proposed Charter Amendments to electors on the November 8, 2022 election ballot. There are five (5) proposed amendments.

See full-page ad in this week's edition of *The Mirror* for complete revisions to charter.



# Get Ahead Of The Winter Freeze



It's not too early to begin preparing for the heating season.

Check these 10 tips off your list and get ahead of the winter freeze.

Our **furnace has been inspected and serviced** by a qualified professional during the last 12 months. *(A furnace should be serviced at least once a year.)*

Our **chimneys and vents have been cleaned and inspected** by a qualified professional. I have checked for creosote built-up. *(Not cleaning your chimney is the leading cause of chimney fires from built-up creosote. This service needs to be done at least once a year.)*

Our wood for our fireplace or wood stove is **dry, seasoned wood**.

Our **fireplace screen is metal or heat-tempered glass**, in good condition and secure in its position in front of the fireplace.

We have a **covered metal container** ready to use to dispose cooled ashes. *(The ash container should be kept at least 10 feet from the home and any nearby buildings.)*

Our children know to stay at least **3 feet away** from the fireplace, wood/pellet stove, oil stove or other space heaters.

Our portable space heaters have an **automatic shut-off**.

Our portable space heaters will be **plugged directly into an outlet** *(not an extension cord)* and placed at least

three feet from anything that can burn; like bedding, paper, walls, and even people. *(Place notes throughout your home to remind you to turn off portable heaters when you leave a room or go to bed.)*

We have **tested our smoke alarms** and made sure they are working. *(You need smoke alarms on every level of the home, inside each sleeping room and outside each separate sleeping area. For the best protection, the smoke alarms should be interconnected so when one sounds, they all sound.)*

We have **tested our carbon monoxide alarms** and made sure they are working. *(Carbon monoxide alarms should be located outside each sleeping area and on every level of the home.)*



**Maumee Fire Prevention Bureau**  
Have Questions? (419) 897-7060

### Fire Hydrant Visibility

The Water Division would like to ask residents to assist in making fire hydrants accessible. During snowfall, some hydrants become blocked by snow. We would like to request your help to remove the snow from around hydrants, so they are visible and accessible. If you have a hydrant in your front yard, please clean a 3' circle around it.

## CITY OF MAUMEE CONTACT DIRECTORY

**City Hall**  
400 Conant Street  
Maumee, OH 43537  
419-897-7115

**Maumee Police Station**  
109 East Dudley Street  
Maumee, OH 43537  
419-897-7040

**Maumee Fire Station #1**  
220 Illinois Avenue  
Maumee, OH 43537  
419-897-7057

**Service Department**  
400 Conant Street  
Maumee, OH 43537  
419-897-7150

**Building & Zoning**  
400 Conant Street  
Maumee, OH 43537  
419-897-7075

**Maumee Municipal Court**  
400 Conant Street  
Maumee, OH 43537  
419-897-7140

The Municipal Building is open Monday-Friday, 8:00 am – 4:30 pm.  
Each City department/division can be dialed or e-mailed directly.

Below is a listing of the various departments/divisions.

Department	Phone Number	E-mail Address
All Emergencies	911	
Accounts Payable	419-897-7110	
Administrator	419-897-7115	pburtch@maumee.org
Animal Control Officer	419-897-7045	kstreichert@maumee.org
Assessments	419-897-7112	
Building Permits/Inspections	419-897-7075	inspection@maumee.org
Law Director	419-897-7070	lawdirector@maumee.org
Chamber of Commerce	419-893-5805	
Civil Service Commission	419-897-7116	
Community Service Officer	419-897-7027	police@maumee.org
Contractor Licenses	419-897-7075	inspection@maumee.org
City Council	419-897-7115	council@maumee.org
Crime Prevention	419-897-7026	crimeprevention@maumee.org
Economic Development	419-897-7115	
Finance	419-897-7110	
Fire Division/Non-emergency	419-897-7057	fire@maumee.org
Fire Prevention	419-897-7052	jdusseau@maumee.org
Human Resources	419-897-7116	hr@maumee.org
Income Tax	419-897-7120	tax@maumee.org
Judge – Municipal Court	419-897-7140	
Leaf Pickup	419-897-7150	cityservices@maumee.org
Maumee Indoor Theater	419-897-8902	maumeeindoor@yahoo.com
Maumee Senior Center	419-893-1994	mruble@maumeeseniocenter.com
Mayor	419-897-7115	mayor@maumee.org
Municipal Clerk	419-897-7115	clerk@maumee.org
Municipal Court – Civil	419-897-7145	civil@maumee.org
Municipal Court – Probation	419-897-7097	probation@maumee.org
Municipal Court – Traffic/Criminal	419-897-7136	court@maumee.org
Natural Resources	419-897-7170	naturalresources@maumee.org
Nuisance Complaints (Trash, etc.)	419-897-7075	inspection@maumee.org
(Weeds, grass, etc.)	419-897-7150	cityservices@maumee.org
Planning Commission	419-897-7115	clerk@maumee.org
Police Division – Non-Emergency	419-897-7040	police@maumee.org
Police Detectives	419-897-8911	detective@maumee.org
Prosecutor's Office	419-897-7085	aallenbaugh@maumee.org
Refuse/Recycling	419-897-7150	cityservices@maumee.org
Riverside Cemetery	419-897-7150	cityservices@maumee.org
Rolf Park Pool (summer only)	419-887-1864	cityservices@maumee.org
Rolf Park Fields (summer only)	419-897-7172	bzattau@bex.net
Safety Director	419-897-7115	pburtch@maumee.org
Service Department (Streets, sidewalks, snow removal)	419-897-7150	cityservices@maumee.org
Victims Advocate	419-897-7152	ecapito@maumee.org
Water/Sewer Billing	419-897-7125	utilitybilling@maumee.org
Zoning Administrator	419-897-7074	zoning@maumee.org

### Water and Sewer Billing Fast Facts Provided By The City Of Maumee

#### Introductory Statement by Mayor Carr:

To clarify the confusion in the media and with some of our citizens, the City of Maumee is providing the following facts about water and sewer billing in Maumee:

#### Water and Sewer Billing Facts

- We have no evidence that our meters have ever failed.
- In some cases, the battery that powered the telemetry unit prematurely failed.
- When the telemetry unit does not have power, it cannot transmit usage, however the meter continues to record actual usage.
- All meter readings transmitted are actual.

#### FAQ

- **What happens when the meter reading is not transmitted?**

If a meter reading is not transmitted, an estimated bill is generated based on the actual usage data from the same quarter of the previous year.

- **Then, what happens when the batteries are replaced?**

When the batteries are replaced, billing software begins receiving actual meter readings based on data transmitted by the telemetry unit. If the estimated bills the customer received were lower than the transmitted actual usage, the new billed amount "catches up" resulting in what seems to be, but is not, an overcharge.

- **What can a customer do if they have a large "catch up" bill?**

Citizens with large catch-up bills, who contact the Water Department, are offered payment plans for their convenience. There is no "one size fits all" payment plan for large catch-up bills. The bills must be discussed individually with each customer to provide them with as much flexibility as possible.

- **Can't the City just forgive the bills when there's a hardship?**

By law, no City employee can forgive a usage bill or a portion thereof. Employees could also be held liable for the payment themselves if they forgive payment based on legitimate billing.

- **What is the City's shut-off policy?**

Historically, the City has been extremely generous with their shutoff policy. After non-payment for two billing cycles, the customer will be contacted with an email, text and/or phone calls, of the shutoff.

- **What about testing water meters to make sure they are working correctly?**

We have never seen a meter fail. However, if a citizen wants their meter tested, the City can do so, but there is a cost involved.

- **Where do the collected fees go?**

Collected fees are retained in the water and sewer department for the maintenance and need upgrades for the system. That is the only way they can be used.

**It's important to remember that the City of Maumee is dealing with an incredibly aging infrastructure. Our system has more than 200 miles of pipe in the ground — enough to stretch from here to Lexington, Kentucky — and many pipes date back to 1908. We can no longer ignore the fact that the system needs to be updated. We can't keep kicking it down the road.**