



A NiSource Company

## Natural gas bill assistance is available to many in our community:

Income Eligibility Requirements			
HEAP, Heatshare and Winter Crisis Program Up to 175% of Federal Poverty Guidelines			
WarmChoice, PIPP Plus Up to 150%		HeatShare Up to 200%	
Size of Family	Income		
	150% of Federal Poverty Guidelines	175% of Federal Poverty Guidelines	200% of Federal Poverty Guidelines
1	\$17,235.00	\$20,107.50	\$22,980.00
2	\$23,265.00	\$27,142.50	\$31,020.00
3	\$29,295.00	\$34,177.50	\$39,060.00
4	\$35,325.00	\$41,212.50	\$47,100.00
5	\$41,355.00	\$48,247.50	\$55,140.00
6	\$47,385.00	\$55,282.50	\$63,180.00
7	\$53,415.00	\$62,317.50	\$71,220.00
8	\$59,445.00	\$69,352.50	\$79,260.00
	For Family Units with more than (8) members, add \$6,030.00 for each member	For Family Units with more than (8) members, add \$7,035.00 for each member	For Family Units with more than (8) members, add \$8,040.00 for each member

For more information or to apply contact HEAP toll free at  
**1-800-282-0880.**

**HEAP – Home Energy Assistance Program**

Provides a one-time assistance payment. Applications for the 2013-2014 Regular HEAP program will be accepted through May 31, 2014. For more information or to apply, contact the local Community Action Agency or contact HEAP toll free at 1-800-282-0880.

**Winter Crisis Program – Formerly known as Emergency HEAP**

Provides assistance once per heating season to eligible households that are disconnected or threatened with disconnection. Must sign up for the Percentage of Income Payment Plan (PIPP) or another payment plan in order to receive emergency benefits. Emergency HEAP can also help pay for heating system repairs in certain cases. Applications will be accepted November 1 through March 31. Applications must be completed at your local Community Action Agency.

**WarmChoice**

Columbia Gas offers an energy inspection and weatherization program for qualifying customers. WarmChoice services are provided at no cost and can reduce customer bills by an average of 30 percent. And all customers are left with safe gas heating equipment and a more comfortable home. For information go to [columbiagasohio.com](http://columbiagasohio.com) or contact the statewide referral service at 1-800-952-3037 to be directed to your local provider.

**Columbia Fuel Fund**

A fund of last resort – customer must have exhausted all other available emergency assistance programs. The fund provides up to \$250 per heating season for customers. A disconnection notice is not required.

**PIPP Plus – Percentage of Income Payment Plan Plus**

If your total household income is at or less than 150 percent of federal poverty guidelines, you might be eligible to pay just six percent of your monthly household income or a minimum of \$10 for your natural gas bill year-round. The plan includes an arrearage crediting program when a PIPP Plus household pays the monthly PIPP Plus payment on time and in full. Some of your old debt and the rest of that month's bill will go away in the form of a credit on your utility account. Enroll through your local Community Action Agency.

**HeatShare**

Columbia's fuel fund program combines contributions from our customers, employees, and shareholders with company donations to assist payment-troubled customers who have exhausted other forms of financial help or who have special hardships. To apply for HeatShare, contact your local chapter of The Salvation Army.

***Community Action Agencies***

For a list of local Community Action Agencies and their contact information, visit  
[ColumbiaGasOhio.com](http://ColumbiaGasOhio.com) or call Columbia Gas at 1-800-344-4077.